LLAIS
Eich llais mewn iechyd a gofal cymdeithasol | Your voice in health and social care

# Appendix 1 - Llais Board - workplan for 2026/2027 and 2027/2028

**Standing items for each Board meeting in public:**

- Board declarations of interest log
- Valuing people's stories - examples of how an individual's experience can help change services for the better
- Spotlight our activities
- Health and social care services in Wales – key matters across our regions
- Regional report/ presentation
- Chair's report
- Chief Executive's report
- Committee reports and assurance
- Finance Report
- Corporate risk register
- Performance report (including workforce)
- Annual plan progress
- Regional report/ presentation
- Forward plan
- Questions from the public

**Items for discussion annually or in line with cycle and/ or review timeline:**

- Remit Letter
- Framework document
- Annual budget and allocation
- Annual plan agreement and progress reports
- Strategic plan agreement (every 3 years) and progress reports (annually)
- Annual Report and Accounts
- Schedule of delegation review
- Standing Orders
- Committee terms of reference
- Volunteers update
- Strategic Equality plan
- Annual public sector equality duty
- Welsh language standards annual report
- Net Zero report
- People survey results. Including culture report and annual objectives
- Cooperation arrangements
- Board effectiveness report and objectives
- Committee effectiveness report and objectives
- Corporate policies for review and approval
- Annual report on promoting our activities and being accessible to the people of Wales
- Board workplan
- Board learning and development
- Staff pay awards
- Ambassadorial role – update and learning

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**Board development/information sessions:**

- Managing Welsh Public Money
- Veterans Commissioner
- Older People's Commissioner for Wales
- Children's Commissioner for Wales
- Public Services Ombudsman for Wales
- Healthcare Inspectorate Wales
- Care Inspectorate Wales
- Audit Wales
- Wales Council for Voluntary Action Cyber Security
- EDI training
- Comms training
- Sessions with policy leads from Welsh Government
- Digital Healthcare Wales
- Duty of quality and duty of candour
- Improving public and patient safety
- Anti-racist Wales action plan
- LGBTQ+ action plan
- Disability rights taskforce
- More than Just words
- Session with Internal Audit
- Security awareness training (to include a session with Kath Jenkins, Chief Security Officer Welsh Government)

**E Learning**

- GDPR
- Health & Safety
- Any other online learning identified as core modules to be completed by non-executive members (clarification currently being sought on this matter)

| ~~25 March 2026~~<br>~~Public Board Meeting~~<br>~~Location: Neath, Port Talbot and Swansea Powys~~ | ~~29 April 2026~~<br>~~Development Session~~<br>~~Location: Teams / TBC~~ | ~~20 May 2026~~<br>~~Public Board~~<br>~~Location: Powys~~ |
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| ➢ ~~Accessing services in the Welsh language~~<br>➢ ~~Health and Social Care services in Neath, Port Talbot and Swansea~~<br>➢ ~~Our behavioral framework: update~~<br>➢ ~~Annual review of Governance documentation and compliance e.g. standing orders~~<br><br>➢ ~~Review cooperation arrangements and progress~~<br>➢ ~~Full review of Board forward look~~<br>➢ ~~Welsh Language Standards – Review of year 1 report~~<br>➢ ~~Research into SC celebrating and sharing success~~ | ➢ ~~Review of the Ambassador role~~<br>➢ ~~Discuss the complaints framework, evidence of learning, and how agreed priorities will translate into actions and outcomes.~~ | ➢ ~~Spotlight on our activities: Children and young people: research, engagement and partnerships~~<br>➢ ~~Spotlight on our activities: Update on the introduction of listening to people – the new NHS complaints system~~<br>➢ ~~Health and social care services In Powys~~<br>➢ ~~Use of the Common Seal~~ |
| ~~01 July 2026~~<br>~~Development Session~~<br>~~Location: Teams / TBC~~ | **22 July 2026**<br>**Roundtable discussion with the new Cabinet Secretary for Health and Social Care, at the Royal Welsh Show**<br>**Location:** Welsh Government, Pavilion, Royal Welsh Showground, Llanelwedd, Builth Wells | **August 2026 - no meetings** |
| ➢ ~~The issues of impact (Ben Eaton – was on action log from September meeting)~~<br>➢ ~~Working with partners and the third sector update (Israa Mohammed – was on action~~ | ➢ Explore the hidden barriers faced by low-income rural communities in accessing health and social care. The discussion will focus on lived experience and insights from organisations working directly with | |

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| ~~log from September meeting)~~ | communities, with the aim of identifying where current approaches are not working and highlighting practical changes needed to improve fairness of access. | |
| **23 September 2026**<br>**Development Session**<br>**Location: Hybrid** | **21 October 2026**<br>**Public Board Meeting**<br>**Location: Cwm Taf Morgannwg region (Bridgend)** | **25 November 2026**<br>**Development Session**<br>**Location: Teams / TBC** |
| ➢ Development of the new 3-year strategy for Llais<br>➢ Presentation: A changing landscape for health and social care<br>➢ Briefing on the Llais Senedd event - 'Care at what cost?' | ➢ Health and social care services in Cwm Taf Morgannwg<br>➢ Annual Report and Accounts 2025/2026 approval.<br>➢ Normal agenda. | Programme and agenda to be confirmed - potential for round table event |
| **16 December 2026**<br>**Development Session**<br>**Location: Teams / TBC** | **27 January 2027**<br>**Public Board Meeting**<br>**Location: West Wales region** | **17 February 2027**<br>**Development Session**<br>**Location: Teams / TBC** |
| Programme and agenda to be confirmed | ➢ Health and social care services in West Wales<br><br>Programme and agenda to be confirmed | Programme and agenda to be confirmed |
| **17 March 2027**<br>**Public Board Meeting**<br>**Location: North Wales region** | **April 2027**<br>**Development Session**<br>**Location: TBC** | **May 2027**<br>**Development Session**<br>**Location: TBC** |
| ➢ Health and social care services in North Wales<br><br>Programme and agenda to be confirmed | Programme and agenda to be confirmed<br>➢ Board effectiveness review | Programme and agenda to be confirmed |

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| **23 June 2027**<br>**Public Board Meeting**<br>**Location: Gwent region** | **July 2027**<br>**Development Session**<br>**Location: TBC** | **August 2027** |
| ➢ Health and social care services in Gwent<br><br>Programme and agenda to be confirmed | Programme and agenda to be confirmed | No meetings |
| **September 2027**<br>**Development Session**<br>**Location: TBC** | **20 October 2027**<br>**Public Board Meeting**<br>**Location: Cardiff and Vale region** | **November 2027**<br>**Development Session**<br>**Location: TBC** |
| Programme and agenda to be confirmed | ➢ Health and social care services in Cardiff and the Vale<br><br>Programme and agenda to be confirmed | Programme and agenda to be confirmed |
| **December 2027**<br>**Development Session**<br>**Location: TBC** | **19 January 2028**<br>**Development Session**<br>**Location: Neath, Port Talbot and Swansea region** | **February 2028**<br>**Development Session**<br>**Location:** |
| Programme and agenda to be confirmed | ➢ Health and social care services in Neath, Port Talbot and Swansea<br><br>Programme and agenda to be confirmed | Programme and agenda to be confirmed |
| **22 March 2028**<br>**Public Board Meeting**<br>**Location: Powys region** | | |
| ➢ Health and social care services in Powys<br><br>Programme and agenda to be confirmed | | |