

MAY

Cwm Taf Morgannwg Outreach

Where did we go?



Ysbyty Cwm Cynon
Hirwaun Library
Hirwaun Medical Centre
Hirwaun YMCA Community Centre

How many people did we speak to?



We spoke to 80 people
across Cwm Taf
Morgannwg in April

80



What did we hear?



'I had a pacemaker fitted in PCH in January and I had a great service there'
'I had a baby in PCH a month ago and had a great experience there'
'I can get an appointment with Hirwaun Medical Centre straight away'
'I went to PCH A&E yesterday for a dog bite, it was so busy there. I was waiting 5 hours there but had an amazing service from the Nurses'
'Great service at this Hirwaun Medical Centre. I had a home visit the other week and she was there by 1pm. I am seeing her again today, she is fantastic'
'Very impressed with my covid vaccinations at YCC, they managed to get me and my husband an appointment at the same time, very convenient'



'Parc surgery diagnoses over the phone, can never see a doctor. I am an ex cancer patient and I don't feel like I am kept an eye on'
'10 day wait for medication from the day I put my prescription in, I used to live in Neath/Port Talbot and used to wait 3 days. No issues with Hirwaun Medical Centre apart from the wait for medication'
'121 times I had to call Hirwaun Medical Centre before I got through once. It's like winning the lottery getting an appointment. Used to run a lot better years ago'
'My dad has been told the waiting list for a knee operation is about 2-3 years but he is in agony'
'I am with Parc surgery and I can never get an appointment. When I do manage to see a doctor, there is always a different one. No relationship is built, I don't feel safe'
'8-hour ambulance wait for PCH, I had to get a lift from my sister instead'