

## Llais All Wales Sepsis Representations

One of Llais' Gwent volunteers, Corinne Cope, sadly [lost her 9-year-old son Dylan](#) to sepsis after a hospital failed to properly assess and escalate his condition.

Following this tragic and avoidable experience Corinne has dedicated herself to promoting sepsis awareness and making sure that lessons learned from Dylan's death prevent the same thing happening to any other family.

All of our regional teams have recently made [representations](#) to their health boards asking for information on:

- actions being taken to promote public awareness of sepsis
- training provided to staff to help them recognise the signs of sepsis
- plans being made to prepare for the introduction of the National Early Warning Score (NEWS2), as outlined in [Timelines and responsibilities for Early Warning Scores \(EWS\) \(WHC/2025/002\) \[HTML\] | GOV.WALES](#)

The National Early Warning Score version 2 (NEWS2) is a standardised tool used across the NHS to help healthcare professionals quickly identify patients who are deteriorating or at risk of serious illness, including sepsis.

All seven Health Boards in Wales responded to Llais' representations, outlining their current actions:

- Public Awareness: Campaigns include posters, leaflets, social media, and events—some reaching hundreds of thousands of people and available in multiple languages.
- Staff Training: All Health Boards are delivering training through online modules, in-person sessions, and induction programmes.
- Implementation of NEWS2: The National Early Warning Score version 2 (NEWS2), a tool to help staff identify deteriorating patients, is being rolled out across Wales between July and

September 2025. Additional tools for children, maternity, and newborns are also being introduced.

## Next steps

Llais remains deeply committed to ensuring that the lessons learned from Dylan Cope's tragic death lead to lasting improvements in sepsis awareness, recognition, and response across Wales. We are encouraged by the actions taken by Health Boards and will continue to monitor progress closely.

Over the coming months, Llais will:

- Share this report with national stakeholders, including Welsh Government and NHS Wales Executive.
- Engage with Health Boards to track the implementation of NEWS2 and associated training programmes.
- Promote public awareness campaigns and encourage community involvement in sepsis education.

We will also continue to work with public and third sector bodies to ensure that best practices are shared and adopted across all regions.

If you or someone you know has been affected by sepsis and would like to contribute to share your story, please [contact your local Llais team](#) or complete our national survey [Tell us about health and social care services you've received](#).

Together, we can help prevent future tragedies and improve outcomes for patients across Wales.