






2025/2026 Llais Board Action Items Tracker

Action Reference	Goals & Action Items	Region Responsible	Person(s) Responsible	Start Date	Due Date	Status	% completion of each action item	Update / Notes
A25-07-01	Spotlight on our activities: Social Care Work with partners to further celebrate success to spread of effective models and the sharing of experiences.	National Team	Ben Eaton	Jul-25	Mar-26	In Progress	 50%	Work has begun on commissioning research into SC celebrating and sharing success - this will be completed in March 2026
A25-07-02	Spotlight on our activities: Social Care The Chief Executive to engage with the Regional Director of Powys to obtain an update on day centre arrangements in Powys and share this with the Board.	National Team	Alyson Thomas	Jul-25	Sep-25	Complete	 100%	Update received from the Regional Director in Powys. Verbal update to be provided at the September 2025 board meeting.
A25-07-03	Spotlight on our activities: Social Care The Chief Executive and Board Secretary to confirm the proposals for the board-to-board session with Social Care Wales.	National Team	Alyson Thomas / Richard Bevan	Jul-25	Sep-25	In Progress	 75%	Discussions have taken place with Social Care Wales to agree arrangements. It is proposed that the joint meeting will take place in January 2026. The date is currently being confirmed.
A25-07-04	Report from the Chief Executive The Chief Executive to arrange the development of a briefing note on the judicial review process, with legal advice on any implications informing guidance for the staff of Llais.	National Team	Alyson Thomas	Jul-25	Sep-25	Complete	 100%	Legal briefing provided by our legal services and discussed with Executive Team and Audit and Risk Assurance Committee. Advice confirmed the appropriateness of Llais' role in the service change process with no requirement to amend our guidance or approach.
A25-07-05	Performance against our Annual Plan – Quarter 1 2025/26 The Strategic Director of Organisational Strategy and Engagement to build in further information on impact and 'The health and social care we want' programme into future quarterly reports.	National Team	Ben Eaton	Jul-25	Sep-25	Complete	 100%	Board will have a full update on the We Want project as part of the September Board meeting agenda and this is also reflected in the performance update paper.

A25-07-06	Performance against our Annual Plan – Quarter 1 2025/26 Further briefing would be provided to the Board on ‘The health and social care we want’ programme. This would be incorporated in the Board development programme.	National Team	Ben Eaton / Richard Bevan	Jul-25	Sep-25	Complete	<div><div></div></div> 100%	The theme for the September 2025 Board focuses on the Health and Social Care we want programme. A further update has been added to the forward work programme for the Board. Scheduled for early 2026.
A25-07-07	Finance report to the end of June 2025 The Strategic Director of Operations and Corporate Services would seek clarification on the national insurance payments for contractors and agency staff.	National Team	Joanne Bolton	Jul-25	Oct-25	Complete	<div><div></div></div> 100%	HMRC is introducing changes for agency staff primarily affecting umbrella companies and recruitment agencies from April 2026, making them jointly liable for unremitted PAYE and National Insurance Contributions (NICs). Our investigation indicates no immediate impact for Llais, as we do not recruit agency staff through umbrella company arrangements. We have also been invited to attend a webinar on 7 October which will provide an update.
A25-07-08	Workforce update including dashboard A series of updates to be submitted to the Workforce, Remuneration and Terms of Service Committee in October 2025.	National Team	Joanne Bolton	Jul-25	Oct-25	In Progress	<div><div></div></div> 25%	Work is progressing on this. WRATS Committee will receive an update at its meeting on 3 October 2025.
A25-07-09	Board development programme The Board Secretary to submit the new work programme to the Board meeting in September 2025 for approval.	National Team	Richard Bevan	Jul-25	Sep-25	Complete	<div><div></div></div> 100%	An updated forward work programme is on the Board agenda for September 2025 meeting.
A25-07-10	Questions from the public The position with the final responses to the questions would be confirmed in the action log for the Board to ensure that it became part of the public record.	National Team	Richard Bevan	Jul-25	Sep-25	Complete	<div><div></div></div> 100%	To make sure that the responses given to the two questions submitted to the Board are part of the public record, please find attached an appendix providing an overview of the answers given.
A25-05-02	The theme of representations to be included in a future scheduled development session.	National Team	Richard Bevan	May-25	Sep-25	Complete	<div><div></div></div> 100%	The suggestion has been added to the forward work programme in the second half of the year. This is included within the Board schedule and forward work plan and on the agenda for the meeting on 24 September 2025.

A25-05-03	Concerns regarding the number of social workers available across local authorities in Wales. Discussions to take place with Social Care Wales	National Team	Alyson Thomas	May-25	Jun-25	Complete	<div><div></div></div> 100%	Meeting arranged with Social Care Wales to discuss progress with its Social Work Workforce Plan.
A25-04-01	To share the people story across Llais to encourage other regions to bring it to the attention of their health and social care partners and HEIW.	West Wales	Donna Coleman	Apr-25	May-25	In Progress	<div><div></div></div> 75%	The story has been shared with other regions of Llais and further sharing with other social care partners and HEIW is planned.
A24-09-04	Corporate Risk Dashboard: Enhanced Dashboard to be produced through the OKR system.	National Team	Ben Eaton/Richard Bevan	Sep-24	May-25	Complete	<div><div></div></div> 100%	A new risk Dashboard has been attached to Board papers in September alongside the new narrative risk report.
A24-01-02	Workforce Metrics: The National Team to provide further information on the diversity of applicants applying for roles within Llais.	National Team	Joanne Bolton/Chris Davies	Jan-24	May-25	Behind Schedule	<div><div></div></div> 75%	Workforce metrics will be included in reports to the Workforce, Remuneration and Terms of Service Committee and high-level workforce dashboard reports to the Board. Further work is being undertaken with NHS Shared Services Partnership. This will support the extraction and reporting of recruitment data from the Trac system. A further update will be shared at the October WRATS meeting and will form part of the quarterly dashboard reporting. The Board is asked to consider this action closed as it will now be reported to the committee, which did not have its expanded remit when the action was first identified. Assurance reports will be submitted to the Board from the committee as part of routine reporting.