

JUNE

Cwm Taf Morgannwg Outreach

Where did we go?



HALO Leisure Centre in Bridgend
HALO Leisure Centre in Merthyr Tydfil
BaoBab Bach Pantry in Pencoed
Royal Glamorgan Hospital

How many people did we speak to?



We spoke to 90 people
across Cwm Taf
Morgannwg in April

90



What did we hear?



'Porthcawl Group Practice are great. My daughter has non-cancerous moles on her back I use the E – consult service to monitor them. The Dr normally gets back to me within 12 hours. No complaints, just praise'

'I had cancer a few years ago, got diagnosed in Morriston and had my operation in POW all within 12 weeks, I was very pleased'

'Oaktree surgery is brilliant, I am monitored every 4-6 weeks and they always find an appointment for me'

'Great experience in the eye clinic at RGH, my daughter has learning disabilities and they are great with her'

'Heathridge House has a practice nurse who is amazing'

'Taxis are costing me a fortune, buses are not reliable and I can't miss my medical appointments. I feel for people who aren't in the position to pay for taxis, you shouldn't be disadvantaged with care based on your financial position'

'Social services are not great in Bridgend, more of a postcode lottery service. We have adopted 3 children, dealt with different local authorities and Bridgend is the worst. RCT and Vale of Glamorgan we had a positive experience with'



'Vascular dementia care is absolutely terrible, no one wants to know'

LLAIS

Eich llois chi mewn | Your voice in health
lechydd a gofal and social care