

# WHAT PEOPLE SAID IN PRESTEIGNE



**WHAT WE LEARNED ABOUT HEALTH AND  
CARE SERVICES IN YOUR COMMUNITY**

# Who made this report ?

This report was written by **Llais Powys**.



Llais listens to people about Health and Care services.



# What happened ?

On **5th March 2025**, Llais Powys had a meeting in Presteigne.



People talked about their problems with **health** and **social care services**.



# What people told us ?

## Going to the GP

It's hard to get an appointment.

People wait **3 to 4 weeks** to see a doctor.



Services like **blood tests** are not always available.



## Poor Communication

Doctors and hospitals don't always talk to each other.



People don't know who to speak to or when.



## Women's Health

No local place to get **coil fittings**.

People have to travel to **Builth Wells**.



## Mental Health

People are worried about young people's **mental health**.

Some young people have died by suicide.



There is not enough help after support ends.

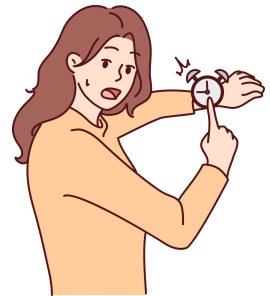


# Social Care and End of Life Support

Not enough help for carers or families.



Staff are busy and don't have enough time.



Carers have to use the phone a lot - that can be hard.



## Funding Problems

**Knighton Hospital** closed. This makes care harder to get.



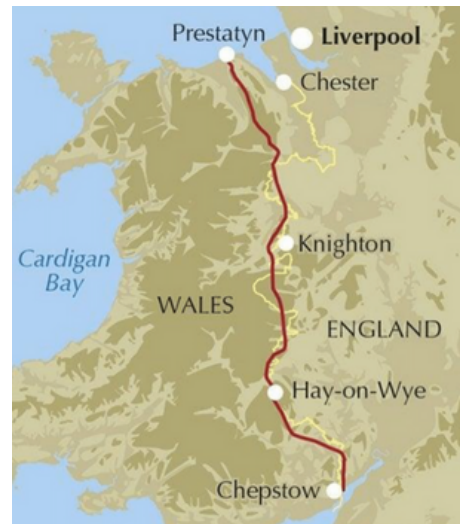
Places like the **Day Centre** and **Home Support Team** might lose money.



# Cross Border Problems

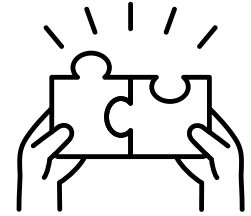
Services in **England** and **Wales** don't always work together.

This causes problems in border towns like **Presteigne**.



# What does this mean ?

Services need to be easier to use.



People want better communication.



Local services need better planning and support.



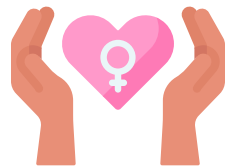
# What will Llais do next ?

Llais Powys will:

Talk to health services about the problems.



Ask for better care for women and mental health.



Try to get money for local services.



Make a simple guide to health and care services.





# Why this matters ?

People in Presteigne shared important stories.



Llais will work hard to make things better.

## Want to tell your story?



Email: [powysenquiries@llaiscymru.org](mailto:powysenquiries@llaiscymru.org)

Visit: [www.llaiscymru.org](http://www.llaiscymru.org)