

Llais,  
33-35 Heol y Gadeirlan,  
Caerdydd,  
CF11 9HB

Llais,  
33-35 Cathedral Road,  
Cardiff,  
CF11 9HB



[REDACTED]

[REDACTED]

Ref No: LLAIS FOI-2024-003

17 September 2024

Dear [REDACTED]

Thank you for your email requesting the following information: **Request for the email addresses of Llais board of Trustees.**

I am treating your correspondence as a request for information under the Freedom of Information Act 2000.

Llais has reviewed your request for information, however I can confirm and clarify that sharing a colleagues work email address without a lawful basis could be a breach of the UK General Data Protection Regulation (UK GDPR). This is because organisational email addresses are considered personal data and can identify an individual, even indirectly.

The UK GDPR and the Data Protection Act 2018 (DPA) outline the responsibilities of data controllers and data processors when handling personal data. If an organisation fails to comply with the data protection laws, it could result in a breach of personal data.

Should you wish to contact Llais Board members, we would be pleased to forward your correspondence to them if submitted via the enquiries email [enquiries@llaiscymru.org](mailto:enquiries@llaiscymru.org) or in writing to Llais, 3rd Floor, 33 - 35 Cathedral Road, Cardiff, CF11 9HB.

Cadeirydd / Chair: **Athro / Professor Medwin Hughes, DL**

Prif Weithredwr / Chief Executive: **Alyson Thomas**

E-bost / E-mail: **[enquiries@llaiscymru.org](mailto:enquiries@llaiscymru.org)**

Ffôn / Tel: **02920 235558**

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg. Os byddwch yn ysgrifennu atom yn Gymraeg, byddwn yn ateb yn Gymraeg. Ni fydd hyn yn arwain at oedi wrth ymateb i'ch gohebiaeth.

We welcome correspondence in Welsh and English. If you write to us in Welsh, we will answer in Welsh. This will not lead to a delay in responding to your correspondence.

Llais,  
33-35 Heol y Gadeirlan,  
Caerdydd,  
CF11 9HB

Llais,  
33-35 Cathedral Road,  
Cardiff,  
CF11 9HB



## Request for information

As per your email of the 21 August you requested the following information below.

All correspondence Llais has regarding any internal or external advice it has taken on this case, including communication with Vauxhall Road surgery's representatives as well as ABUHB. Including all internal communication, such as coworker's texts, emails, regarding your specific case.

We are treating this as a Subject Access Request under the provisions of the Data Protection Act 2018, rather than a Freedom of Information Act request.

The Information we are providing:

1. Copies of internal email correspondence and attachments, with staff and yourself.
2. Copies of email correspondence and attachments received from Vauxhall Road Surgery.
3. Copies of telephone call descriptions and case complaint information entry.

The Information we cannot provide:

1. We have not communicated with ABUHB about your case, only the GP practice, so there is no information to share.
2. There are no text messages that have been communicated via coworkers or any other parties, so there is no information to share.

Cadeirydd / Chair: **Athro / Professor Medwin Hughes, DL**

Prif Weithredwr / Chief Executive: **Alyson Thomas**

E-bost / E-mail: **enquiries@llaiscymru.org**

Ffôn / Tel: **02920 235558**

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg. Os byddwch yn ysgrifennu atom yn Gymraeg, byddwn yn ateb yn Gymraeg. Ni fydd hyn yn arwain at oedi wrth ymateb i'ch gohebiaeth.

We welcome correspondence in Welsh and English. If you write to us in Welsh, we will answer in Welsh. This will not lead to a delay in responding to your correspondence.

Llais,  
33-35 Heol y Gadeirlan,  
Caerdydd,  
CF11 9HB

Llais,  
33-35 Cathedral Road,  
Cardiff,  
CF11 9HB



Grateful if you would confirm in which format you would prefer to receive this information, i.e. via email or post.

If you have any queries about the information provided above, please do not hesitate to contact me.

Please quote the reference number LLAIS FOI-2024-003 in any future communications.

We look forward to hearing from you.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Kirsty Contreras Stacey'.

Kirsty Contreras Stacey  
Governance Officer

Cadeirydd / Chair: **Athro / Professor Medwin Hughes, DL**  
Prif Weithredwr / Chief Executive: **Alyson Thomas**  
E-bost / E-mail: **[enquiries@llaiscymru.org](mailto:enquiries@llaiscymru.org)**  
Ffôn / Tel: **02920 235558**

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg. Os byddwch yn ysgrifennu atom yn Gymraeg, byddwn yn ateb yn Gymraeg. Ni fydd hyn yn arwain at oedi wrth ymateb i'ch gohebiaeth.

We welcome correspondence in Welsh and English. If you write to us in Welsh, we will answer in Welsh. This will not lead to a delay in responding to your correspondence.