

Llais,
33-35 Heol y Gadeirlan,
Caerdydd,
CF11 9HB

Llais,
33-35 Cathedral Road,
Cardiff,
CF11 9HB



Ref No: LLAIS FOI-2024-001

5 August 2024

[REDACTED]

Sent via email only to

[REDACTED]

Dear [REDACTED]

Your request for information

Thank you for your email of 15 July 2024. We have handled your request under the Freedom of Information Act.

I am pleased to provide the following information in response to your request:

- IT/Digital structure/Org chart – Our current organisational structure for IT services is made up of the Strategic Director of Organisational Strategy and Engagement, who has the lead responsibility for this area. Day to day operational management of IT services is undertaken by the Digital Infrastructure Manager, who is supported by the Customer Relationship Manager.
- IT/Digital contractor spend and agencies used in financial year 23/24 – We are unable to provide information to this question at this time as we need to seek clarification. Please would you let us know if you are referring to externally contracted IT/Digital services for Llais or

Cadeirydd / Chair: **Athro / Professor Medwin Hughes, DL**

Prif Weithredwr / Chief Executive: **Alyson Thomas**

E-bost / E-mail: **enquiries@llaiscymru.org**

Ffôn / Tel: **02920 235558**

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg. Os byddwch yn ysgrifennu atom yn Gymraeg, byddwn yn ateb yn Gymraeg. Ni fydd hyn yn arwain at oedi wrth ymateb i'ch gohebiaeth.

We welcome correspondence in Welsh and English. If you write to us in Welsh, we will answer in Welsh. This will not lead to a delay in responding to your correspondence.

individual IT specialist contractors provided to Llais via agencies or both.

- Have you used any IT/Digital consultancies if so which ones? No consultancies have been used by Llais during 2023/2024.
- Current IT/Digital Strategy – The Llais Strategy is currently being written to support the delivery of our 3-year Strategic Plan. This is available on our website, www.llaiscymru.org.

I hope you find this information helpful, and I will be happy to provide any further information we hold once you are able to clarify your request about our use of contractors.

You can also ask us to review our response by carrying out an internal review. If you would like us to undertake the review, please let us know within 40 working days.

If you are still dissatisfied after our internal review, you can contact the Information Commissioner's Office. You should contact the Information Commissioner's Office within 6 weeks of receiving the outcome of an internal review.

You can contact the Information Commissioners Office at any time through its website www.ico.org.uk/foicomplaints or by post at:

Information Commissioner's Office
Wales 2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

If you have any queries about this request do not hesitate to contact me. I should be grateful if you would quote the reference number above in any future communications.

Yours sincerely

Cadeirydd / Chair: **Athro / Professor Medwin Hughes, DL**
Prif Weithredwr / Chief Executive: **Alyson Thomas**
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Kirsty Contreras-Stacey
Governance Officer

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