

Rhanbarth Llais Gwent  
Ty Raglan  
Parc Busnes Llantarnam  
Cwmbran  
NP44 3AB

Llais Gwent Region  
Raglan House  
Llantarnam Business Park  
Cwmbran  
NP44 3AB



Eich llais mewn iechyd | Your voice in health  
a gofal cymdeithasol | and social care

Our ref: LJ/JM  
Date: 13 December 2023

**Private and Confidential**

Richard Evans  
Community Pharmacy Advisor  
Aneurin Bevan University Health Board

[Letter via email cc. Samantha Bright \(ABUHB Primary Care\)](#)

Dear Richard

**CLOSURE OF WALGREEN BOOTS ALLIANCE PHARMACIES**

Many apologies for the delayed response about the closure of the Walgreen Boots Alliance pharmacies, on Chepstow Road and Caerleon Road, Newport.

I understand Samantha Bright was in contact with Jemma Morgan about this matter via email, earlier this week. She kindly updated Llais on the progress of this application. This letter is to confirm the response you requested from Llais Gwent Region on these service changes.

As Jemma indicated, Llais is satisfied that you have done all you can to engage with patients affected by these closures within the agreed 4-week exercise. The closures are regrettable, but we understand it is a commercial decision based on the low footfall and use of the pharmacies.

Cadeirydd | Chair: **Athro / Professor Medwin Hughes, DL**  
Prif Weithredwr | Chief Executive: **Alyson Thomas**  
Cyfarwyddwr Rhanbarthol | Regional Director: **Jemma Morgan**  
E-bost | E-mail: [gwentenquiries@llaiscymru.org](mailto:gwentenquiries@llaiscymru.org)  
Ffôn | Tel: **01633 838516**

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg. Os byddwch yn ysgrifennu atom yn Gymraeg, byddwn yn ateb yn Gymraeg. Ni fydd hyn yn arwain at oedi wrth ymateb i'ch gohebiaeth.

We welcome correspondence in Welsh and English. If you write to us in Welsh, we will answer in Welsh. This will not lead to a delay in responding to your correspondence.

The results of the engagement exercise confirms this and therefore we are satisfied these closures are unlikely to have a significant impact on the local community. We are also aware there are alternative pharmacies available within a reasonable distance.

Therefore, we support the move forward with the application from the pharmacies concerned.

We will publish this response in due course, when it has been translated into Welsh. Please get in touch if I can help further.

Yours sincerely



**Linda Joseph**  
Dirprwy Gyfarwyddwr Rhanbarthol /  
Deputy Regional Director  
Rhanbarth Llais Gwent / Llais Gwent Region  
01633 8385416

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Mae manylion ein hysbyseb preifatrwydd ar gael ar ein gwefan [www.llaiscymru.org](http://www.llaiscymru.org)

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