

LLAIS



Eich llais mewn iechyd
a gofal cymdeithasol

Your voice in health
and social care

Llais West Wales Engagement Report

April to June 2023



Llais West Wales

What we do

We're here to make sure your views and experiences are heard and used by the people who plan and deliver health and social care services.

The strong voices of the people of Wales must be at the heart of an effective, joined up health and social care system for Wales

We believe in a healthier Wales where people get the health and social care services, they need in a way that works the best for them

During our first month as Llais, in our West Wales region, Llais staff met with Social Care Directors and other senior staff in all three Counties for an introductory meeting informing them of our role.



Llais staff also met with Carmarthenshire & Pembrokeshire Mental Health forum, again this was an introductory meeting to explain the role of Llais.

We have met with some local politicians who are Members of the Senedd, again raising awareness of Llais and listening to their concerns and what they are hearing from their constituents about health and social care.

Llais volunteers and staff attended several public consultation events about the Hywel Dda University Health Board land selection options for the proposed new hospital during April and May. These events were held across the three counties of Carmarthenshire, Ceredigion and Pembrokeshire in the towns and villages of:

Llandybie, Llandovery, Carmarthen, Llanelli, Cardigan, Aberystwyth, St Clears, Whitland, Milford Haven, Goodwick



There were 3 options available, these had been developed following an option appraisal process and meant that 2 sites in Whitland and 1 site in St Clears were being considered

Some of the things that people told us

I'm worried that I won't get to the hospital quick enough in an emergency

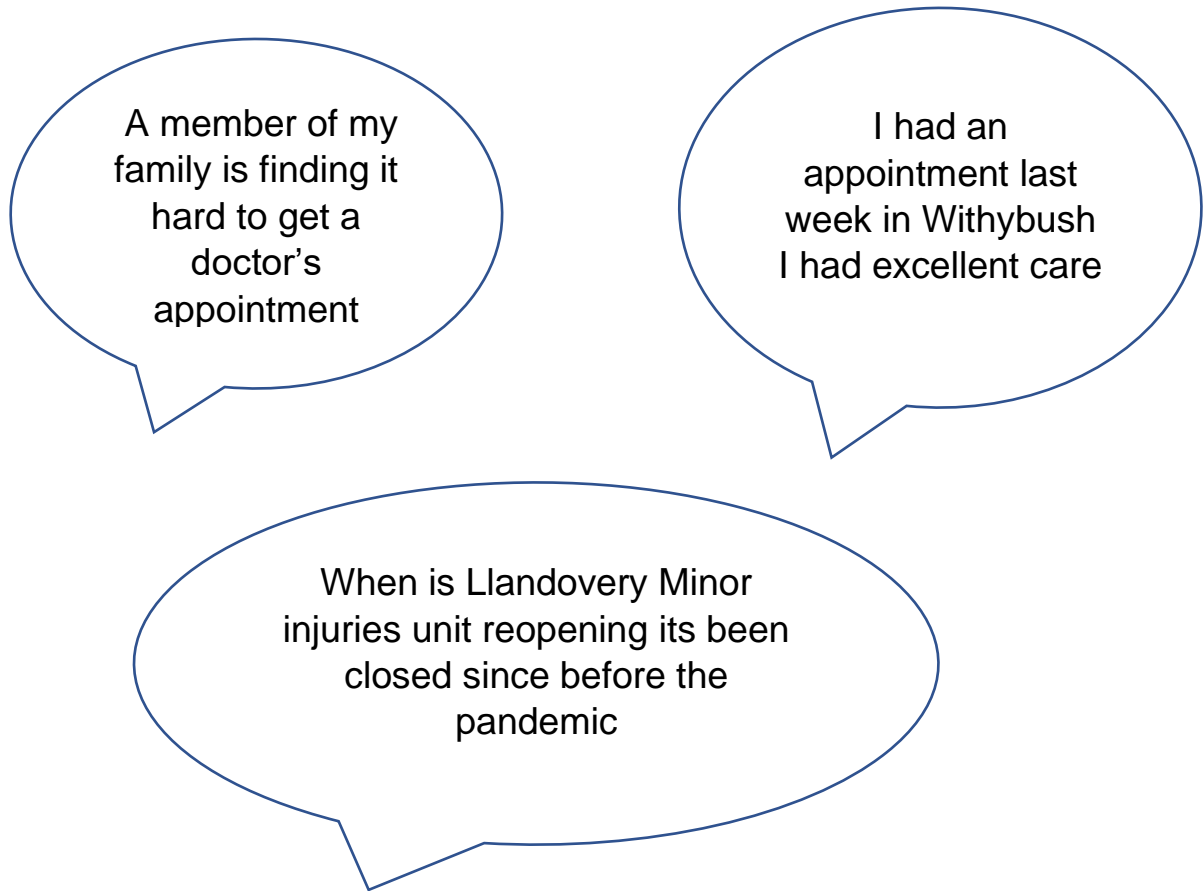
What about the road infrastructure the A40 is so busy in the summer ?

Why do we need a new hospital, we have enough invest in the ones we have?

Where are you going to get the staff from ?

I think we need a new hospital Whitland would be the best place

Not only did people tell us their views and concerns on the proposed site of the new hospital but they also raised some worries on other health services



To see Llais West Wales' response to the consultation please see our website: <https://www.llaiswales.org/news-and-reports/reports/llais-west-wales-response-new-hospital-siting-public-consultation>

If you would like a hard copy, please contact Llais West Wales

Suite 5, Ty Myrddin, Old Station Road, Carmarthen SA31 1LP

Email us on westwalesenquiries@llaiscymru.org

or Telephone 01646 697610



In June

Llais West Wales also attended an Information sharing event organized by Cwm Cou Women's Institute.

Representatives from the following organizations were also present:

Mid and West Wales Fire and Rescue

Bwcabus

Dyfed Powys Police

Ceredigion Council

Ceredigion Connect

Ceredigion Carers

A member of the local Parkinson's support group is interested in having a presentation from Llais. We are always willing to come along to talk to local groups, no matter how big or how small, to tell them about our work and how we can work together to improve health and social care services in our three counties.

If you would like us to talk to your group, please contact us on:

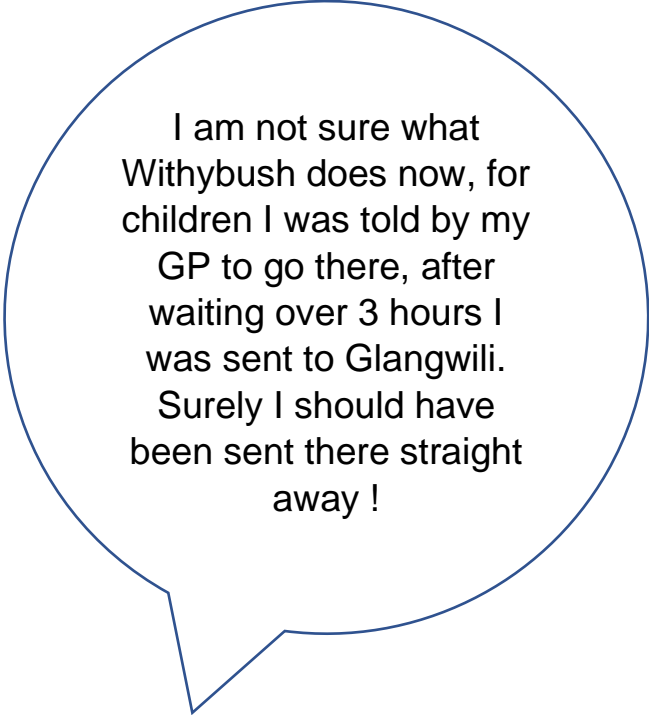
westwalesenquiries@llaiscymru.org or Telephone 01646 697610

Llais volunteers and staff have been listening at Hywel Dda Health Board's consultation events about children's services. This consultation is still open until 24th August, so there is still more time for people to share their views, with events being held across the three counties

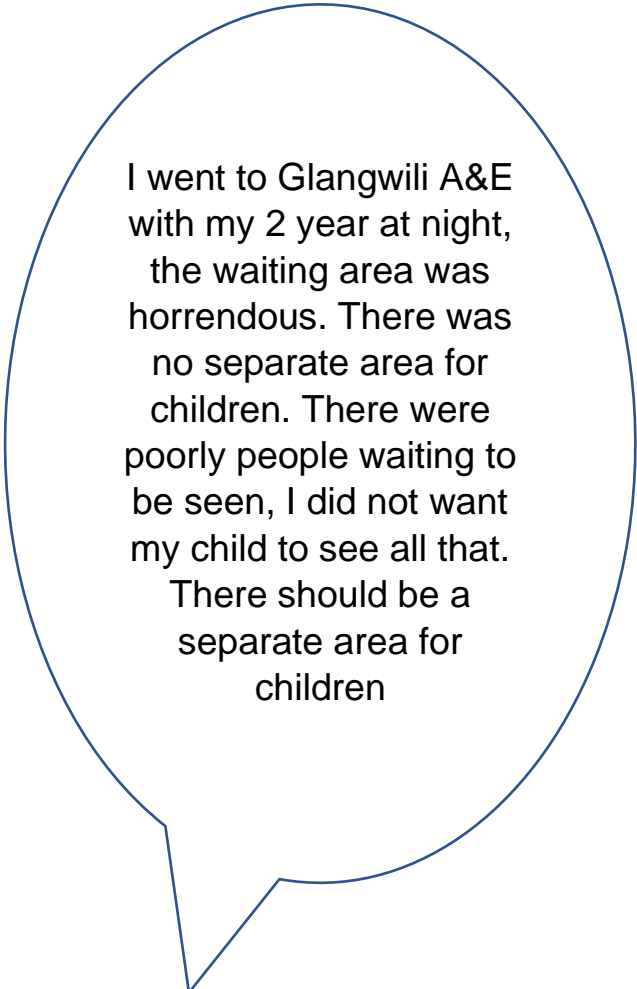
[Future Children Services - Hywel Dda University Health Board](https://www.nhs.uk/consult/taab/future-children-services-hywel-dda-university-health-board)
([nhs.wales](https://www.nhs.uk))

The events in Carmarthen, Goodwick, Cardigan, Milford Haven and Haverfordwest have not been busy, with only a few members of the public coming along.

What people are telling us



I am not sure what Withybush does now, for children I was told by my GP to go there, after waiting over 3 hours I was sent to Glangwili. Surely I should have been sent there straight away !



I went to Glangwili A&E with my 2 year at night, the waiting area was horrendous. There was no separate area for children. There were poorly people waiting to be seen, I did not want my child to see all that. There should be a separate area for children



What's coming up?

Llais West Wales Engagement team have been busy booking events where we can go out to meet people to hear their views on health and social care.

In August 2023 we will be in:

- the Pembrokeshire Show
- Borth carnival
- Ray Ceredigion event

Some of our Llais staff and volunteers will be attending the Royal Welsh Show in July again to raise awareness of Llais

We are arranging to meet with some Care Home managers this will be an introductory meeting, to raise awareness of Llais

An All Wales Llais facebook page has been established . The team are in the process of setting regional pages so you can see what is happening in your local Llais and share our activities.

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