

Llais  
Ystafell 5, Llawr 1  
Ty Myrddin  
Heol Yr Hen Orsaf  
Caerfyddin SA31 1BT



Eich llais mewn iechyd | Your voice in health  
a gofal cymdeithasol | and social care

Llais  
Suite 5 Floor1  
Ty Myrddin  
Old Station Road  
Carmarthen SA31 1BT

Steve Moore Chief Executive  
Hywel Dda Health Board

22 May 2023

Sent by email to: Steve Moore

cc Aillen Flynn Service Transformation & Partnerships Manager

Dear Steve

**Llais West Wales response to Learning Disability Service Improvement Programme.**

Hywel Dda Community Health Council, our predecessor has been fully informed of the proposed changes for Learning Disabilities and is aware of the engagement period that has taken place from February 2023 to April 2023. The CHC's Executive Committee agreed the engagement plan in its January 2023 meeting.

From the information shared with us, Llais West Wales acknowledges that most people who responded to the engagement, expressed a preference for **Option 2**.

*“Continue managing LD inpatient admissions within AMH wards, with additional staff training and reasonable environmental adjustments. This would be in line with the National Care Review of LD hospital inpatient provision*

Cadeirydd | Chair: **Professor Medwin Hughes, DL**  
Prif Weithredwr Dros Dro | Interim Chief Executive: **Alyson Thomas**  
Cyfarwyddwr Rhanbarthol (Llais Gorllewin Regional  
Director (Llais West Wales): **Donna Coleman**  
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Croesewir gohebiaeth yn y Gymraeg a'r Saesneg. Os byddwch yn ysgrifennu atom yn Gymraeg, byddwn yn ateb yn Gymraeg. Ni fydd hyn yn arwain at oedi wrth ymateb i'ch gohebiaeth.

We welcome correspondence in Welsh and English. If you write to us in Welsh, we will answer in Welsh. This will not lead to a delay in responding to your correspondence.

*(Improving Care, Improving Lives) which outlines the need for admissions to be short term in nature and for a 'community first' approach to be taken. Caring for LD patients on AMH wards over the past 12 months, has improved collaborative working between the ward and LD services and provided better outcomes for patients.*

*To support this option there will be a need to provide additional training for AMH inpatient staff to enhance their skills in caring for LD patients. We would ensure that CTLDs continue to support admissions, which will ensure LD patient's needs are met, that the length of stay is appropriate to individual needs and that identified ward areas are compliant with autism environments."*

We feel that the engagement process gave services users and carers an opportunity to discuss the services provided in more depth, to include some gaps within the provision of care, along with some issues and concerns.

## **Llais West Wales Recommendations**

- **The HB to ensure that the correct staffing levels are in place**
- **The HB to ensure that staff have the correct training**
- **The HB to ensure that there is a provision within the unit for carers / family to see their loved one / or have meetings with nursing staff**
- **The HB to continuously engage/ listen with service users and carers regarding the care and planning of services.**
- **Once changes have been implemented to gather patient experience and publish their findings.**

Yours sincerely



Helen Williams

Deputy Regional Director

Cadeirydd | Chair: **Professor Medwin Hughes, DL**  
Prif Weithredwr Dros Dro | Interim Chief Executive: **Alyson Thomas**  
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