

Llais

What this new organisation are going to do to make sure people are heard



This document was written by **Llais**. It is an easy read version of '**Our first 100 days**'.

May 2023

How to use this document



This is an easy read document. But you may still need support to read it. Ask someone you know to help you.

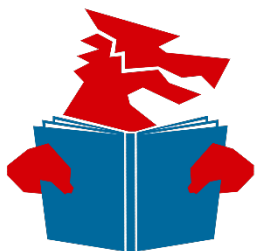


Where the document says **we**, this means **Llais**. For more information contact:

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Hawdd ei Ddeall Cymru
Easy Read Wales

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About Llais



Llais has been set up by the Welsh Government to make sure people in Wales can have a say in health and social care services.



We want people to receive health and social care services in a way that works best for them.



We are independent and want to make sure people in Wales have a voice about health and social care.



We want to make sure people's needs are met and well-being is improved.

Here are some of the things we want to achieve during our first 100 days:



We will make sure respect, independence and including everyone are at the centre of all our work.



We will work with people, communities and other organisations in Wales to find out how to work together in the best ways.



We will ask people across Wales what they think our plans and goals should be.



We will ask people what the best and easiest ways are for us to work with them.



We will make sure we are active in all areas of Wales.



We will write about what work we are doing in each area.



We will work with people to make rules about how to make sure people are treated equally and fairly.

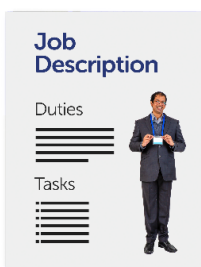


Llywodraeth Cymru
Welsh Government

We will work with the Welsh Government to improve how to work online more.



We will work to find volunteers across Wales who want to help make sure people have a say about health and social care services.



There will be new jobs to help develop our work.



We will share information from the NHS and local authorities with people.



We will support people to raise concerns they have.



These are some of the things we will be doing in first 100 days.



It will help make sure people's voices are heard.



And help make sure we have better health and social care services in Wales.